



Q&A: PATIENT NAVIGATION DURING COVID-19 PANDEMIC

Question #1

Will there be suspension of the BPCI-A program, including changing any rules around the attribution of costs for patients who have been infected with COVID-19, and are we allowing providers to opt-out mid quarter?

Answer: Unfortunately, there is no information or guidance from CMS/CMMI on these topics at this time. We will provide and distribute information as it becomes available.

Question #2

Will CMS consider applying a COVID-19 rule to exclude infected patients from the program?

Answer: There is no information or guidance from CMS/CMMI at this time. We will provide information as it becomes available.

Question #2

If the virus can sustain itself for extended periods of time, especially on paper and cardboard, how do you recommend our patients handle their mail and other deliveries to reduce the possibility of infection from those items?

Answer: We recommend that you review the current information on the CDC Coronavirus Disease 2019 Website: <https://www.coronavirus.gov/>